



CSR questionnaire : STAKEHOLDERS

Thank you for taking the time to read our CSR report.

Now that you know more about this process in general and ours in particular, we would like to have your feedback on our actions and your suggestions for improvement as well as the issues we care about. The result of this survey will allow us to improve our process and to reach our targets.

Please take a few minutes to fill in this questionnaire and send it back to us by e-mail at : alexis.quevilly@cqfd-sas.com

Or by mail at : LOUIS MOULIN – For the attention of Alexis QUEVILLY – 90 rue du Moron – 69440 SAINT LAURENT D’AGNY - FRANCE

Who are you?

P1 – To help us take your comments into account, we need to know a little more about you.
Who are you?



Environmental organisation

Raw material/Material provider

Social institution

Shareholder

Service provider

Public authorities or economic actors of the territory

Bank

Subcontractor

Residents or residents' association

ESAT, support association

Customer

Employee

Competitor

Media

Professional union / Federation

Other (please specify)

...

Would you like to specify the name of your organisation? (optional)

Siège social : Parc d'activités Les Platières - 90 rue du Moron - 69440 SAINT LAURENT D'AGNY – FRANCE

Tél. : +33 (0)4 72 24 31 79 • Fax : +33 (0)4 86 17 24 67

Contact : contact@louismoulin.com / www.louismoulin.com

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ISSUE 1 – Social aspect

C1 – Training of our employees and forward-looking management of jobs and skills.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

C2 – Health and safety for our employees.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

C3 – The social dialogue system in our company.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

C4 – Our diversity policy (gender equality, inclusion, seniors, people with disabilities, etc.)

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

C5 – Our actions regarding well-being and quality of life at work.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

C6 – Do you see any other issues that we have not taken into account?

C7 – Do you have any suggestions regarding the social aspect?



ISSUE 2 – Environmental aspect

E1 – Pollution prevention.

How important is this issue to you?

Priority

Secondary

Negligible

No opinion

How would you rate our actions on this issue?

Satisfactory

Moderately
satisfactory

Unsatisfactory

No opinion

E2 – Reduction of raw material consumption and the circular economy.

How important is this issue to you?

Priority

Secondary

Negligible

No opinion

How would you rate our actions on this issue?

Satisfactory

Moderately
satisfactory

Unsatisfactory

No opinion

E3 – Reduction of water consumption.

How important is this issue to you?

Priority

Secondary

Negligible

No opinion

How would you rate our actions on this issue?

Satisfactory

Moderately
satisfactory

Unsatisfactory

No opinion

E4 – Waste management.

How important is this issue to you?

Priority

Secondary

Negligible

No opinion

How would you rate our actions on this issue?

Satisfactory

Moderately
satisfactory

Unsatisfactory

No opinion

E5 – Respect for biodiversity.

How important is this issue to you?

Priority

Secondary

Negligible

No opinion

How would you rate our actions on this issue?

Satisfactory

Moderately
satisfactory

Unsatisfactory

No opinion

E6 – Use of renewable energy and reduction of greenhouse gas emissions.

How important is this issue to you?

Priority

Secondary

Negligible

No opinion

How would you rate our actions on this issue?

Satisfactory

Moyennement
satisfaisantes

Unsatisfactory

No opinion

E7 - Do you see any other issues that we have not taken into account?

E8 - What would you suggest to help preserve the environment?

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ISSUE 3 – Economic and territorial aspect

Q1 – The quality of our services.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

Q2 – Our approach to promoting more responsible consumption among our consumers.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

Q3 – Our involvement with local communities and/or professional organisations.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

Q4 – Meeting our commitments to ethical business conduct.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

Q5 – Our responsible purchasing approach with our suppliers.

How important is this issue to you?	<input type="checkbox"/> Priority	<input type="checkbox"/> Secondary	<input type="checkbox"/> Negligible	<input type="checkbox"/> No opinion
How would you rate our actions on this issue?	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately satisfactory	<input type="checkbox"/> Unsatisfactory	<input type="checkbox"/> No opinion

Q6 - Do you see any other issues that we have not taken into account?

Q7 - Do you have any other suggestions for improvement at the economic and territorial level?